CERTIFIED
PRE-OWNED
PROGRAM.

VEHICLE SERVICE CONTRACT.

The Ultimate Driving Experience®

Ultimate Peace-of-mind, now with Unlimited Mileage.

The Ultimate Driving Experience®
6 3 day/300km exchange privilege. Certain conditions and limitations apply. Please see your local BMW Retailer for more details.

7 Exclusions apply. Please consult your Contract for specific service plan details, including limitations and exclusions. CPO VSC service term runs concurrently with any applicable manufacturer’s warranties.

8 Roadside Assistance service term is measured from the in-service date.
BMV CERTIFIED PRE-OWNED (CPO) PROGRAM.
VEHICLE SERVICE CONTRACT.

Every BMW Certified Pre-Owned (CPO) vehicle comes with a complimentary CPO Powertrain Limited Warranty. However, if you plan on keeping your BMW for years to come, the optional BMW CPO Program Vehicle Service Contract (VSC) helps provide protection for up to eight (8) years and Unlimited Kilometres, and covers most mechanical parts of your vehicle in the event of a mechanical breakdown.1,2 No deductibles; pay nothing on covered repairs. In addition, you will also receive Roadside Assistance and towing if needed.

Talk to your authorized BMW Retailer to help you choose the service plan that best fits your lifestyle and driving needs:

**Powertrain Service Plan.**

Adds up to three (3) years to your complimentary five (5) year/unlimited kilometers CPO Program Powertrain Limited Warranty, providing up to a total of eight (8) years of services from the manufacturer’s original in-service date.2 Includes your vehicle’s engine, transmission, transaxle or transfer case, drive axle(s), and certain hybrid/electric components.

**Platinum Service Plan.**

Covers all mechanical parts of your vehicle in the event of a mechanical breakdown, unless they are specifically listed under exclusions in your Contract (i.e. maintenance items such as spark plugs and wiper blades, brake pads and rotors, and tires, as well as items such as trim pieces, upholstery, and body panels).

**Additional Benefits:**

- You will receive genuine BMW or BMW-approved parts3 and service for your vehicle.
- Service available at all participating BMW Retailers or other authorized service providers in Canada and the continental U.S.A.
- 24-hour roadside assistance with enhanced roadside benefits, including battery service, fuel or fluid delivery4 and lock-out assistance.4
- In the event of a mechanical breakdown, towing is covered for up to 80 kilometres per incident, to your nearest BMW Retailer or authorized service provider.
- Winching service provided at no additional cost if your vehicle requires removal from snow or a ditch.
- Certified Pre-Owned coverage is transferable if you sell your vehicle to a private party or a private party assumes your lease agreement.5
- You may cancel during the first 30 days.5
- No deductibles.
- Unlimited Mileage1,2

**Exclusions apply:**

- Mechanical breakdowns covered by your vehicle’s manufacturer’s warranty.
- Mechanical breakdowns caused by accident, collision, vandalism, or weather-related conditions.
- Mechanical breakdowns caused by lack of maintenance or pre-existing conditions.
- For additional exclusions and limitations, please consult your Contract.

1 Exclusions apply. Please consult your Contract for specific service plan details, including limitations and exclusions.
2 CPO VSC service term runs concurrently with any applicable manufacturer’s warranty.
3 Any necessary replacement parts will be replaced using genuine BMW new or remanufactured parts or BMW-approved parts.
4 Costs or expenses for any physical items needed or provided during a covered emergency service call including, but not limited to, fuel and replacement keys, are the customer’s responsibility.
5 Please consult your Contract for complete cancellation and transfer rules, including province-specific cancellation and transfer rules. A transfer fee of $50 will apply.

**BMW CERTIFIED PRE-OWNED VSC OPTIONS**

<table>
<thead>
<tr>
<th>1-4 Years</th>
<th>5 Years</th>
<th>6 Years</th>
<th>7 Years</th>
<th>8 Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Car Limited Warranty Period (4 Years or 80,000 km)</td>
<td>5 Year CPO Powertrain Limited Warranty (Unlimited km)</td>
<td>Powertrain VSC, Unlimited km</td>
<td>Platinum VSC, Unlimited km</td>
<td>Roadside Assistance, Unlimited km</td>
</tr>
</tbody>
</table>

This chart is for illustrative purposes only. The CPO VSC service term is measured from the manufacturer’s original in-service date. The CPO Powertrain Limited Warranty may offer limited services depending on vehicle model and/or vehicle model year. CPO VSC service plan runs concurrently with any applicable manufacturer’s warranties and the CPO Powertrain Limited Warranty. Please see your Contract for the actual term and services provided.

**COVERED COMPONENTS INCLUDE:**

**COMPLIMENTARY CPO POWERTRAIN Limited Warranty**

- **Engine**
  - Including engine block, cylinder heads, pistons, crankshaft, and fuel pump.
- **Transmission, Transaxle, Transfer Case**
  - Including oil pump, cover, gears, and automatic transmission clutch.
- **Drive Axle**
  - Including differential/axle housing, ring and pinion gear/carrier assembly, plates, and springs.

**OPTIONAL CPO PLATINUM VSC Powertrain Limited Warranty PLUS**

- **Steering**
  - Including power steering system components.
- **Front and Rear Suspension**
  - Including suspension bushings and bearings.
- **Climate Control**
  - Including air conditioner and heater components.
- **Hybrid/Electric Components**
  - Including hybrid electric motor clutch, and hybrid electric transmission oil pump.
- **Electrical Systems, Fuel Systems**
  - Including sensors, power windows and seats, and fuel injection.
- **Chassis Hardware**
  - Including hood safety catch and release cables, seat belts, and window regulators.
- **Seals and Gaskets**
  - Including seals and gaskets for parts and components listed above.
- **Factory Installed Navigation, Audio and High-tech Components**
  - Including full-colour BMW Head-Up Display, navigation system, and surround sound system.
The BMW Certified Pre-Owned (CPO) Program Vehicle Service Contract product is optional and is not insurance. All transactions related to the optional BMW CPO Program Vehicle Service Contract product are governed solely by the BMW CPO Program Vehicle Service Contract ("Contract"). This document provides general information about the BMW CPO Program and should not be solely relied upon when purchasing services. Please refer to the Contract for details of terms, conditions, and specific service plan details, including limitations and exclusions. Services may vary by province. Not all vehicle models may be eligible for a service contract. Please see your Retailer for more information.

The Obligor/Provider of the Contract is BMW Canada Inc., 50 Ultimate Drive, Richmond Hill, ON L4S 0C8. The Administrator of the Contract is Safe-Guard Canada Ltd., 1790 Matheson Boulevard, Suite C-3, Mississauga, ON L4W 0B3, 1-844-611-6490.

©2018 BMW Canada Inc. “BMW”, the BMW logo and all other BMW-related marks, images and symbols are the exclusive property and/or trademark of BMW AG, used under license.

BMCPOBR-ECAN
Rev 1/18